

Department of Information Resources
Telecommunications and Technology Interpreter Services
Request for Offer DIR-TSO-TMP-219

PRICING FOR TELEPHONE INTERPRETATION SERVICES					
CURRENT VOLUME LISTED IN BID PACKAGE 1, APPENDIX B. CURRENT VOLUME DOES NOT GUARANTEE FUTURE VOLUME.					
Item		Rate Per Minute \$			
1	Telephone Interpretation				
	SPANISH	\$0.58			
	VIETNAMESE	\$0.62			
	BURMESE	\$0.62			
	ARABIC	\$0.62			
	MANDARIN	\$0.62			
	KOREAN	\$0.62			
	SOMALI	\$0.62			
	NEPALI	\$0.62			
	SWAHILI	\$0.62			
	FRENCH	\$0.62			
2	All other languages (provide one price for all languages)	\$0.62			
3	Telephone Court Certifications	\$ ----			
4	Other Certifications (please list separately)	\$ ----			
	Medical Interpreters - Spanish	\$0.58			
	Medical Interpreters - All Other Languages	\$0.62			
1. Rate per minute shall include a .75% per minute administrative fee to be provided to DIR on a monthly basis for all calls.					
2. Telephone Interpretation Services shall be available 24/7/365, via dedicated toll-free access.					
Voiance offers Phone Interpretation 24/7/365 and we provide a Toll Free Phone Number for easy access.					